



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Karen Ann Bradley, et al.

Application No. 09/727,567

Filed: November 30, 2000

) Group Art Unit: 2154
)
)
) Examiner: Kenny S. Lin
)
)
) Confirmation No.: 6744
)

For: TIME-BASED MONITORING OF SERVICE LEVEL AGREEMENTS

Mail Stop Appeal Brief – Patents

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. § 41.33(b)(1)

Sir:

This amendment is submitted under 37 C.F.R. § 1.116 and 37 C.F.R. § 41.33(b)(1) concurrently with Applicants' Appeal Brief. The Amendment cancels Claim 22 and thus removes issues from appeal. Consideration and entry of this amendment in light of the remarks herein is respectfully requested.

Amendment to the Claims begin on page 2.**Remarks** begin on page 9.**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: **Mail Stop Appeal Brief – Patents**, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

On: October 25, 2005

by Teresa Austin
Teresa Austin